# GOVERNMENT OF RAJASTHAN STATE INSURANCE AND PROVIDENT FUND DEPARTMENT (GENERAL INSURANCE FUND)

'D' BLOCK, VITTA BHAWAN, JANPATH, JAIPUR

Phone : 0141-2740219, 2740292

# <u>GROUP MEDICLAIM INSURANCE POLICY</u> (BUREAU OF INVESTMENT PROMOTION) (13.08.2014 – 12.08.2015)

WHEREAS the insured designed in the Schedule hereto has by a proposal and declaration dated as stated in the Schedule which shall be the basis of this Contract and is deemed to be incorporated has applied to GENERAL INSURANCE FUND (herein after called the GIF) for the insurance hereinafter set forth in respect of Employees/Members (including their eligible family members) named in the Schedule hereto (hereinafter called the INSURED PERSON ) and has paid premium as consideration for such insurance.

NOW THIS POLICY WITNESSES that subject to the terms, conditions, exclusions and definitions contained herein or endorsed, or otherwise expressed here on the GIF undertakes that if during the period stated in the Schedule or during the continuance of this policy by renewal any insured person shall contract any disease or suffer from any illness (herein after called DISEASE) or sustain any bodily injury through accident(hereinafter called INJURY) and if such disease or injury shall required any such insured person, upon the advice of a duly qualified Physician/Medical Specialist/Medical Practitioner (hereinafter called MEDICAL PRACTITIONER) or of a duly qualified Surgeon(hereinafter called SURGEON) to incur hospitalization expenses for medical/surgical treatment at any Nursing Home/Hospital in Rajasthan as herein defined (hereinafter called HOSPITAL) as an inpatient, the GIF will pay through TPA/GIF to the Hospital/Nursing Home or the Insured Person the amount of such expenses as are reasonably and necessarily incurred in respect thereof by or on behalf of such Insured Person but not exceeding the Sum Insured in aggregate in any one period of insurance stated in the schedule hereto.

- 1. In the event of any claim/s becoming admissible under this scheme, the GIF will pay through TPA to the Hospital/Nursing Home or the insured person the amount of such expenses as would fall under different heads mentioned below and as are reasonably and necessarily incurred thereof by or on behalf of such Insured Person, but not exceeding the Sum Insured in aggregate mentioned in the schedule hereto.
  - (A) Room, Boarding and Nursing Expenses as provided by the Hospital/Nursing Home as per entitlement of the employee mentioned in the Schedule.
  - (B) Surgeon, Anesthetist, Medical Practitioner, Consultants, Specialists Fees.
  - (C) Anesthesia, Blood, Oxygen, Operation Theatre Charges, Surgical Appliances, Medicines & Drugs, Diagnostic Materials and X-ray, Dialysis, Chemotherapy, Radiotherapy, Coast of Pacemaker, Artificial Limbs implanted in the body & Cost of organs and similar expenses.
  - (N.B.: GIF's Liability in respect of all claims admitted during the period of insurance shall not exceed the Sum Insured per family as mentioned in the schedule)

### 2. **DEFINITIONS**:

- 2.1 **HOSPITAL** means any registered institution in or outside Rajasthan established for indoor care and treatment of diseases and injuries and which are :-
  - (a) All the Government hospitals in the State of Rajasthan
  - (b) The Hospitals outside Rajasthan which have been approved by the Govt. of Rajasthan (Appendix -1)
  - (c) Private Hospitals within Rajasthan duly approved by Govt. of Rajasthan under the Rajasthan Civil Services Medical Attendance Rules 2008 and also given the acceptance to work with GIF on CGHS Package Rates ( Appendix-2). Those private hospitals which are added in approved list time to time by the Government of Rajasthan and give acceptance to

which are added in approved list time to time by the Government of Rajasthan and give acceptance to work with GIF on CGHS Package Rates, shall also be automatically empanelled under the scheme.

- (d) If a private hospital, which is approved for treatment of Bureau of Investment Promotion employee under Rajasthan Civil Services Medical Attendance Rules 2008, has not given acceptance to GIS Office to provide it's services on CGHS packages/rates and an insured has taken treatment in such hospital, then he/she shall be paid on CGHS package, difference amount shall be borne by him/herself(i.e.insured).
- 2.2 Surgical Operation' means manual and/or operative procedures for correction of deformities and defects, repair of injuries, diagnosis and cure of diseases, relief of suffering and prolongation of life.

- 2.3 Expenses on Hospitalisation for minimum period of 24 hours are only admissible. However, this time limit is not applied to specific treatments, i.e. Dialysis, Chemotherapy, Radiotherapy, Eye Surgery, Dental Surgery in case of accidents, Lithotripsy (Kidney Stone removal), D&C, Tonsillectomy taken in the approved Hospital/Nursing Home and the Insured is discharged on the same day, the treatment will be considered to be taken under hospitalisation Benefit. This condition will also not apply in case of stay in hospital of less than 24 hours provided Explanation the treatment is such that it necessitates hospitalisation and the procedure involves specialised infrastructural facilities available in hospitals and due to technological advancement hospitalisation is required for less than 24 hours only. It would be certified by concerning Doctor under whom treatment is given and weighted by TPA.
- 2.4 CGHS packages shall be applicable in Rajasthan, as laid down by CGHS for Jaipur City and in other States it shall be applicable as laid down by CGHS for various places in India. The bed charges shall be paid according to the category of the employee. The diseases for which no package rate is mentioned in CGHS package rate will be paid according to AIIMS package rates. If there is no CGHS and AIIMS package rate then actual payment shall be paid.

### 3. <u>ANYONE ILLNESS</u> :-

Any one illness will be deemed to mean continuous period of illness and it includes relapse within 45 days from the date of discharge from the Hospital/Nursing Home where treatment has been taken. Occurrence of the same illness after a lapse of 45 days as stated above will be considered as fresh illness for the purpose of this policy.

#### 3.1 **PRE-HOSPITALISATION** :-

Relevant medical expenses incurred during period up to 30 days prior to hospitalisation on disease/illness/injury sustained will be considered as part of claim and this facility would be given in critical diseases.

#### 3.2 **POST HOSPITALISATION** :-

Relevant medical expenses incurred during period up to 45 days after hospitalisation on disease/illness/injury sustained will be considered as part of claims and this facility would be given in critical diseases.

- 3.3 **MEDICAL PRACTITIONER means** a person who holds a degree/diploma of a recognised institution and is registered by Medical Council of respective State of Rajasthan. The term Medical Practitioner would include Physician, Specialist and Surgeon.
- **3.4 QUALIFIED NURSE** means a person who holds a certificate of a recognised Nursing Council and who is employed on recommendation of the attending Medical Practitioner.
- 3.5 **MATERNITY EXPENSES BENEFIT** means treatment taken in Hospital/Nursing Home arising from or traceable to pregnancy. Childbirth including normal Caesarean Section.
- 3.6 **TPA** means a Third Party Administrator who, for the time being, is licensed by the Insurance Regulatory and Development Authority, and is engaged, for a fee or remuneration, by whatever name called as may be specified in the agreement with the GIF, for the provision of health services.
- 3.7 **CASHLESS FACILITY** Cashless facility would be extended to the Insured in the private networking Hospitals for the critical ailments (Means:- i. Coronary Artery Surgery ii.Cancer iii.Renal Failure i.e. failure of both the kidneys iv. Stroke v. Multiple Sclerosis vi. Meningitis vii. Major Organ transplants like Kidney, Lung, Pancreas or Bone marrow Transplantation) and the treatment requiring surgical treatments. However, The TPA would decide the merit of the case and it will not be claimed as a matter of right by the insured. The denial of cashless facility does not mean the denial of treatment from concerned hospital & reimbursement thereof.
- 3.8 **CLAIM INTIMATION TO TPA** It is required by the employees that the claims arising in private hospitals should be intimated by cashless request form/ claim intimation form, available in the hospital, to the TPA positively. If the claim intimation does not reach the TPA the same day when the patient is admitted to the hospital, then the employee shall not be entitled for re-embursement.
- 3.9 **Claim Intimation to TPA in case of Government Hospitals** It is not required by the employees that the claim arising in Govt. Hospitals should be intimated in writing to the concerned, District State Insurance & Provident Fund office, on the same day patient is admitted to the hospital.
- **3.9 DEPENDENT FAMILY** The 'family' of the employee shall include the employee, his/her spouse, not more than two dependent children upto 21 years of age and dependant parents. The parents shall be regarded as wholly dependent upon the bureau of investment employee, if-
  - (a) they normally reside with the bureau of investment employee the place of his duty, and
  - (b) their total monthly income from all sources does not exceed Rs.2000/- per month.
- **3.10 FAMILY DETAIL** Every newly recruited employee shall have to provide details of the family & photographs for preparing the database & for issuing identity cards in the prescribed form(**Appendix** 3) immediately after joining the service otherwise his salary bill of the designated month will not be passed by the Treasury Officer.

Explanation – Details of the family means : Name, Designation, DDO, Date of joining Bureau of Investment Promotion employee Service, Names of Family members, Age, Pay/ Pay Scale/Stifund.

**<u>SCHEDULE</u>** : The Schedule enclosed will be deemed to be a part of the policy.

#### 5 **EXCLUSION**:

4.

The GIF shall not be liable to make any payment under this policy in respect of any expenses whatsoever incurred by any Insured person in connection with or in respect of:

- 5.1 Diagnostics/ Investigations unless followed by indoor treatment of 24 Hours.
- 5.2 Injury/disease directly or indirectly caused by or arising from or attributable to invasion, Act of Foreign enemy, War like operations (whether war be declared or not).
- 5.3 Circumcision unless necessary for treatment of a disease not excluded hereunder or as may be necessitated due to an accident, vaccination or inoculation or change of life or cosmetic or aesthetic treatment of any description, plastic surgery other than as may be necessitated due to an accident or as a part of any illness.
- 5.4 Cost of Spectacles and contact lenses, hearing aids
- 5.5 Dental treatment or surgery of any kind unless requiring hospitalisation due to an incident.
- 5.6 Convalescence, general debility; run-down condition or rest cure, congenital external disease or defects or anomalies, Sterility, Venereal disease, intentional self injury and use of intoxication drugs/alcohol/poisonous substances.
- 5.7 All expenses arising out of any condition directly or indirectly caused to or associated with Human T-Cell Lymph tropic Virus Type III (HTLB-III) or Lymphadinopathy Associated Virus (LAV) or the Mutants Derivative or Variation Deficiency Syndrome or any syndrome or condition of a similar kind commonly referred to as AIDS.
- 5.8 Charges incurred at Hospital or Nursing Home primarily for diagnosis, X- ray or Laboratory examinations or other diagnostic studies not consistent with or incidental to the diagnosis and treatment of positive existence of presence of any ailment, sickness or injury, for which confinement is required at a Hospital/Nursing Home.
- 5.9 Expenses on vitamins and tonics unless forming part of treatment for injury or diseases as certified by the attending physician.
- 5.10 Injury or Disease directly or indirectly caused by or contributed to by nuclear weapon / materials.
- 5.11 Naturopathy Treatment.
- 5.12 Pre existing diseases of employee and his/her dependents will be covered under this scheme.
- 5.13 In such situations in which there are no urgency of hospitilisation and treatment can be given at home and which is not pertain to section 2.3.

#### 6. <u>CONDITIONS</u>:

- 6.1 Every notice or communication to be given or made under this Policy shall be delivered in writing at the address of the TPA/GIF office.
- 6.2 The premium payable under this Policy shall be paid in advance. No receipt for Premium shall be valid except on the official form of the GIF signed by a duly authorised official of the GIF. The due payment of premium and the observance and fulfillment of the terms, provisions, conditions and endorsements of this policy by the Insured Person in so far as they relate to any thing to be done or complied with by the Insured Person shall be a condition precedent to any liability of the GIF to made any payment under this Policy. No waiver of any terms, provisions, condition and endorsements of this policy shall be valid unless made in writing and signed by an authorised official of the GIF.
- 6.3 In cases of grave emergency viz. life threatening diseases like kidney or heart ailments and accidents in which Rajasthan BUREAU OF INVESTMENT PROMOTION Employee has taken treatment as indoor patient in a private hospital, at the time of claim submission the emergent nature of hospitalization has to be established by an affidavit of the employee supported by a certificate of the treating doctor. Claim shall be paid as per CGHS Package Rates.
- 6.4 Insured shall show their identity to the empanelled hospitals and fill up a prescribed form at the time of admission to take treatment at CGHS rates/packages. Forms are available at reception counters of all empanelled hospitals (**Appendix-5**). If an insured does not show identity and takes treatment without filling prescribed form then it is possible that hospital may charge their actual rates. In such cases GIF shall reimburse only on CGHS rates/ packages, difference amount shall be borne by the insured.
- 6.5 All supporting documents relating to the claim must be filed with TPA/GIF within 90 days from the date of discharge from the hospital. In case of post-hospitalisation, treatment (limited to 45 days), all claim documents should be submitted within 90 days after completion of such treatment.
- 6.6 The Insured Person shall obtain and furnish the TPA/GIF with all original bills, receipts verifications and other documents upon which a claim is based and shall also give the TPA/GIF such additional information and assistance as the TPA/GIF may require in dealing with the claim.
- 6.7 Any medical practitioner or an officer authorised by the TPA/GIF shall be allowed to examine the Insured Person in case of any alleged injury or disease requiring Hospitalisation when and so often as the same may reasonably be required on behalf of the TPA/GIF.

- 6.8 The GIF shall not be liable to make any payment under this policy in respect of any claim if such claim be in any manner fraudulent or supported by any fraudulent means or device whether by the Insured Person or by any other person acting on his behalf.
- 6.9 If at the time when any claim arises under this Policy, there is in existence any other insurance (other than Cancer Insurance Policy in collaboration with India Cancer Society), whether it be effected by or on behalf of any Insured Person in respect of whom the claim may have arisen covering the same loss, liability, compensation, costs or expenses, the GIF shall not be liable to pay or contribute more than its rateable proportion of any loss, liability, compensation costs or expenses. The benefits under this Policy shall be in excess of the benefits available under Cancer Insurance Policy.
- 6.10 If and when the Employee has submitted his/her family details to the concerned State Insurance District office and identity cards have been issued to the insurer, then only he/she shall be entitled for cashless facility.
- 6.11 The Policy may be renewed by mutual consent. The GIF shall not however be bound to give notice that it is due for renewal and the GIF may at any time cancel this Policy by sending the Insured 30 days notice by registered letter at the insured's last known address and in such event the GIF shall refund to the insured a pro-rate premium for unexpired Period of Insurance. The GIF shall however, remain liable for any claim, which arose prior to the date of cancellation. The Insured may at any time cancel this Policy and in such event the GIF shall allow refund of premium at GIF's short period rate only (Table given here below) provided no claim has occurred up to the date of cancellation.

PERIOD ON RISK	RATE OF PREMIUM TO BE CHARGED
Upto one month	1/4 <sup>th</sup> of the annual rate
Upto three months	$\frac{1}{2}$ of the annual rate
Upto six months	<sup>3</sup> / <sub>4</sub> th of the annual rate
Exceeding six months	Full annual rate
If any dispute or difference shall arise as	to the quantum to be paid under the policy

6.12 If any dispute or difference shall arise as to the quantum to be paid under the policy (liability being otherwise admitted) such difference shall independently of all other questions be referred to the decision of a sole arbitrator to be appointed in writing by the parties or if they cannot agree upon a single arbitrator within 30 days of any party invoking arbitration, the same shall be referred to a panel of three arbitrators, comprising of two arbitrators, one to be appointed by each of the parties to the dispute/difference and the third arbitrator to be appointed by such two arbitrators and arbitration shall be conducted under and in accordance with the provisions of the Arbitration and Conciliation Act, 1996.

It is clearly agreed and understood that no difference or dispute shall be referable to arbitration as herein before provided, if the GIF has disputed or not accepted liability under or in respect of this Policy.

It is hereby expressly stipulated and declared that it shall be a condition precedent to any right of action or suit upon this policy that award by such arbitrator/arbitrators of the amount of the loss or damage shall be first obtained.

- 6.13 If the TPA, as per terms and conditions of the policy or the GIF shall disclaim liability to the Insured for any claim hereunder and if the Insured shall not within 12 calendar months from the date or receipt of the notice of such disclaimer notify the TPA/GIF in writing that he does not accept such disclaimer and intends to recover his claim form the TPA/GIF then the claim shall for all purposes be deemed to have been abandoned and shall not thereafter be recoverable hereunder.
- 6.14 All medical/surgical treatments under this policy shall have to be taken in approved hospitals in and outside Rajasthan and admissible claims thereof shall be payable in Indian currency. Payment of claim shall be made through TPA/GIF to the Hospital/Nursing Home or the Insured Person as the case may be. The list of approved hospitals is available at (**Appendix** 2).
- 6.15 In case of death of insured during policy period the names of family members to be continued till expiry of the policy.

# 6.16 Entitlement category for boarding/accommodation in the Hospital :-

Category	Pay Scale*	Entitlement in	Entitlement in	Maximum ceiling of
		Govt. Hospital	Approved Private	Boarding/Accommodation
		_	Hospital	Charges as per CGHS
			-	Package Rates
А	Rs. 25000/- &	Deluxe	Private Ward	Rs. 3000/- per day
	above			
В	Rs. 14000/- and	Cottage	Semi Private Ward	Rs. 2000/- per day
	about but less than			
	Rs. 25000/-			
С	Below Rs. 14000/-	General Ward	General Ward	Rs. 1000/- per day

\* Pay scale means basic pay (including grade pay) /fixed remuneration

Note: Actual boarding / accommodation charges of hospital rate shall be applicable but these charges can not be more than CGHS packages rates, indicated as above.

If insured takes treatment in higher category other than his entitlement, the reimbursement of cost of treatment will be made according to his category as prevalent in the hospital.

- 6.17 Pre existing diseases of the employee and his/her dependents (as per section 3.10) will be covered under this scheme.
- 6.18 Medical examination of the bureau of investment employee or any member of his family shall not be a condition for issue of Mediclaim Poilicy.
- 6.19 A female employee can get the Mediclaim coverage either for her parents or Parents in law in case they are dependent on her and their monthly income is less than Rs. 2000/- and they are residing with her generally.
- 6.20 A master policy has been issued & copy of policy has been provided to all Drawing & Disbursing officer of Bureau of Investment Promotion. It is required from every DDO that they would brought in notice of all the newly recruited employees regarding terms & condition of the policy. It is also expected that every newly recruited employee must have gone through the terms & conditions of the policy from their concerned DDOs.
- 6.21 This Policy is available at website : www.sipf.rajasthan.gov.in

#### 7 HIGH CLAIMS RATIO LOADING (MALUS)

The total premium payable at the time of renewal of the Group Policy will be loaded at the following scale depending upon the incurred claims ratio for the entire group insured under the Group Mediclaim Insurance Policy for the preceding three completed years excluding the year immediately preceding the date of renewal, where the Group Mediclaim Policy has not been in force for the three completed years, such shorter periods of completed years, excluding the year immediately preceding the date in to account.

8	Incured Claim ratio under the group policy	<b>Loading</b>
	Between 70% and 100%	25%
	Between 101% and 125%	55%
	Between 126% and 150%	90%
	Between 151% and 175%	120%
	Between 176 and 200	150%
	Over 200%	Cover to be reviewed

Note:

- 1 High Claim loading (Malus) will be applicable to the Premium at renewal of the Policy depending on the incurred claims Ratio for the entire Group Insured.
- 2 Incurred claim would mean claims paid plus claims outstanding in respect of the entire group insured under the policy during the relevant period.

#### 9 <u>MATERNITY EXPENSES BENEFIT EXTENSION</u> : (Wherever applicable)

- 9.1 The maximum benefit allowable under this clause will be up to Rs. 50,000/- per family per year restricted to two living children. This amount is including sum-assured of Rs. 2,00,000 per family per annum.
- 9.2 The Maternity benefits under this policy are categorized into three :
  - I Maximum limit under normal delivery : Rs. 10000/-
  - II Maximum limit under caesarean delivery : Rs. 2000/-
  - III Maximum limit under delivery related
    - complications (Including child care) : Rs. 50000/-
- 9.3 Special conditions applicable to Maternity expenses Benefit Extension :
  - I These Benefits are admissible only if the expenses are incurred in Hospital/Nursing Home as in-patients in Rajasthan.
  - II A waiting period of 9 months is not applicable for payment of any claim relating to normal delivery or caesarean section or abdominal operation for extra uterine pregnancy. The waiting period may be relaxed only in case of delivery, miscarriage or abortion induced by accident or other medical emergency.
  - III Claim in respect of delivery for only first two children and/or operations associated therewith will be considered in respect of any one Insured Person covered under the policy or any renewal thereof. Those Insured Persons who are already having two or more living children will not be eligible for this benefit.
  - IV Expenses incurred in connection with voluntary medical termination of pregnancy during the first 12 weeks from the date of conception are not covered.

- V Pre-natal and post natal expenses are not covered unless admitted in Hospital/Nursing Home and treatment is taken there.
- VI Newly born child's expenses will also be treated as Maternity Expenses.

### 10 PAYMENT OF CLAIM

- 10.1 The insured shall submit the claim form through DDO to the TPA in the prescribed performa (Appendix 4).
- 10.2 For Re-imbursement photo will be pasted by the concerned employee (if he doesn't possess the identity card) which will be duly verified by the treating doctor/ DDO so as to confirm the identity of the Patient.
- 10.3 No cashless facility will be provided if the identity cards have not been obtained by the policy holder.
- 10.4 Payment of claim shall be made through TPA/GIF to the Hospital or to the Insured Person as the case may be normally within 30 days from the date of receipt of completed claim proposals by the TPA.

# राजस्थान सरकार राज्य बीमा एवं प्रावधायी निधि विभाग (साधारण बीमा निधि)

डी—ब्लॉक, द्वितीय तल, वित्त भवन, जनपथ, ज्योति नगर, जयपूर।

दूरभाष — 2740219, 2740292 (फैक्स)

### मेडिक्लेम बीमा पॉलिसी शिड्यूल

(विशेष निर्मित पॉलिसी)

## ब्यूरो आफ इन्वेस्टमेंन्ट प्रमोशन 16 कर्मचारी

पॉलिसी नं. : जी.आई.एफ. / .81 / मेडि. / 2014–15 / 09 बीमा अवधि : 13.08.2014 से 12.08.2015 (मध्य रात्रि) ः समस्त ब्यूरोकर्मी जो बीमित का नाम दिनांक 1.1.2004 के बाद भर्ती हुए है एवं आश्रित परिजन। जारी की तारीख : 22.08.2014 कुल बीमा राशि : रूपये 2 लाख (प्रति कर्मचारी एवं उनके नियमानुसार आश्रित परिजन) प्रीमियम : 5000 / – + 30+12.36 % सेवा शुल्क+ प्रति ब्यूरोकर्मी Category - A / B / C कुल कर्मचारी (जिनके लिए प्रीमियम प्राप्त) – 16 ई—चालान जीआरएन नं.: 0002837360 दिनांक 24.07.2014 राशि रू. 90427.36 जोखिम का विवरण ः ब्यूरोकर्मी तथा परिजनों हेतु ग्रुप मेडिक्लेम, विशेष रूप से निर्मित पॉलिसी–बीमा जोखिम आवरण राशि रूपये 2 लाख पॉलिसी : ब्यूरोकर्मी के परिवार में निम्न शामिल है। क्लॉज के अध्यधीन ब्यूरोकर्मी (स्वयं), (a) उसका / उसकी पति / पत्नी (b) 2 आश्रित बच्चें जिनकी आयू 21 वर्ष से अधिक नहीं हों। (c) आश्रित माता / पिता ब्यूरोकर्मी पर आश्रित माने जायेगें: जबकि वे सामान्य तथा ब्यूरोकर्मीके साथ, (d) उसके तैनाती स्थल पर रहते हों एवं उनकी मासिक आय सभी स्त्रोतों से रूपये 2000 / – से अधिक नहीं हो। गुड हैल्थ प्लान लि. दावे के लिए सम्पर्क करें : जी–23, 210, द्वितीय तल, श्री मेन्शन, कमला मार्ग, सी–स्कीम, जयपूर–302001, फोन नं.-0141-4027174, टोल फ्री नं.- 18604253232, ईमेल - ashok.saini@ghplta.com, फैक्स नं. 0141-2363650. उपरोक्त में यदि कोई परिवर्तन होता है तो उसकी सूचना पृथक से जारी की जावेगी।)

राधारण बीमा निधि की मेडिक्लेम पालिसी की सामान्य शर्तों के अध्यधीन भण्ड़ार व्यवस्था निगमकर्मी को बीमा आवरण प्रदान किया गया है।

अतिरिक्त निदेशक (मेडिक्लेम) राज्य बीमा एवं प्रा0नि0 विभाग सा.बी.नि, जयपुर

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उप निदेशक (मेडिक्लेम) राज्य बीमा एवं प्रा0नि0 विभाग सा.बी.नि, जयपुर Bureau of Investment Promotion Mediclaim Policy 2014-15

#### COVERAGE [ILLUSTRATIVE]

3.

4.

- 1. The policy holder Bureau of Investment Promotion employee shall be entitled to indoor treatment in all State Government hospitals, Government Approved private Hospitals outside Rajasthan, TPA (Third Party Administrator) approved private hospitals within the State of Rajasthan.
- 2. The policy holder Bureau of Investment Promotion employee and his family members shall be entitled to reimbursement of cost of medicines, tests/investigations (carried out in Government hospital and/or in a private institution on the recommendation of the treating Government doctor), cost of implants implanted into the body of the patient and any payment made to the Government hospital/concerned Medicare Relief Society for all types of diseases/treatments taken as indoor patient in a Government hospital.
  - For the indoor treatment taken in approved private hospital within State and hospitals outside Rajasthan; policy holder Bureau of Investment Promotion employee and his family members shall be entitled for reimbursement of following expenses:-
    - A) Room, Boarding, Expenses charged by the Hospital/nursing home
    - B) Nursing Expenses.
    - C) Surgeon, Anesthetist, Medical Practitioners, Consultants, Specialists fees
    - D) Anesthesia, Blood, Oxygen, Operation Theatre charges, surgical appliances, Medicines & Drugs, Diagnostic Materials and X-ray, Dialysis, Chemotherapy, Radiotherapy, cost of Pacemaker, Artificial Limbs and cost of organs and similar expenses.
      - In case of death of insured during policy period the names of family members to be continued till expiry of the policy. <u>Govt. Hospitals</u> <u>Private Hospitals</u>

#### 5. Entitlement category for boarding/accommodation in the Hospital :-

Category	Pay Scale*	Entitlement in	Govt.	Entitlement in Approved	Maximum ceiling of
	-	Hospital		Private Hospital	Boarding/Accommodation Charges as per
		-		-	CGHS Package Rates
А	Rs. 25000/- & above	Deluxe		Private Ward	Rs. 3000/- per day
В	Rs. 14000/- and about	Cottage		Semi Private Ward	Rs. 2000/- per day
	but less than Rs.	-			
	25000/-				
С	Below Rs. 14000/-	General Ward		General Ward	Rs. 1000/- per day

\* Pay scale means basic pay (including grade pay) /fixed remuneration

Note: Actual boarding / accommodation charges of hospital rate shall be applicable but these charges can not be more than CGHS packages rates, indicated as above. If insured takes treatment in higher category other than his entitlement, the reimbursement of cost of treatment will be made according to his category as prevalent in the hospital.

#### EXCLUSION :

- The GIF shall not be liable to make any payment under this policy in respect of any expenses whatsoever incurred by any Insured person in connection with or in respect of:
- Injury/disease directly or indirectly caused by or arising from or attributable to invasion, Act of Foreign enemy, War like operations (whether war be declared or not).
   Circumcision unless necessary for treatment of a disease not excluded hereunder or as may be necessitated due to an accident, vaccination or inoculation or change of life or cosmetic or aesthetic treatment of any description, plastic surgery other than as may be necessitated due to an accident or as a part of any illness.
   Cost of Spectacles and contact lenses, hearing aids
- Cost of Spectacles and contact lenses, hearing aids
   Dental treatment or surgery of any kind unless requiring hospitalizati
- Dental treatment or surgery of any kind unless requiring hospitalization due to an incident.
   Convalescence general debility: run-down condition or rest cure, congenital external disease or defects of
- 5 Convalescence, general debility; run-down condition or rest cure, congenital external disease or defects or anomalies, Sterility, Venereal disease, intentional self injury and use of intoxication drugs/alcohol.
- 6 All expenses arising out of any condition directly or indirectly cased to or associated with Human T-Cell Lymph tropic Virus Type III (HTLB-III) or Lymphadinopathy Associated Virus (LAV) or the Munts Derivative or Variation Deficiency Syndrome or any syndrome or condition of a similar kind commonly referred to as AIDS.
- 7 Charges incurred at Hospital or Nursing Home primarily for diagnosis X- ray or Laboratory examinations or other diagnostic studies not consistent with or incidental to the diagnosis and treatment of positive existence of presence of any ailment, sickness or injury, for which confinement is required at a Hospital/Nursing Home.
- 8 Expenses on vitamins and tonics unless forming part of treatment for injury or diseases as certified by the attending physician.
- 9 Injury or Disease directly or indirectly caused by or contributed to by nuclear weapon / materials.
- 10 Naturopathy Treatment.
- 11 Pre existing disease shall be covered under this scheme.
- 12 In such situations in which there are no urgency of hospitalization and treatment can be given at home.
- CONDITIONS :
  - Every notice or communication to be given or made under this Policy shall be delivered in writing at the address of the TPA/GIF.
  - 2 Upon the happening of any event which may give rise to a claim under this Policy notice with full particulars shall be sent to the TPA immediately and in case of emergency Hospitalization with in 24 hours from the time of Hospitalization.
  - 3 All supporting documents relating to the claim must be filed with TPA/GIF within 90 days from the date of discharge from the hospital. In case of post-hospitalization, treatment (limited to 45 days), all claim documents should be submitted within 90 days after completion of such treatment. Note: Waiver of this condition may be considered in extreme cases of hardship where it is proved to the satisfaction of the GIF that under the circumstances in which the insurand was placed it was not possible for him or any other persons of the origin extreme file claim within the prescribed time limit. In such cases Additional
  - the insured was placed it was not possible for him or any other person to give such notice or file claim within the prescribed time-limit. In such cases Additional Director GIF can waive up to 6 month delay. While the delay of 6 to 12 month can be waived by Director SI&GPF.
  - 4 The Insured Person shall obtain and furnish the TPA/GIF with all original bills, receipts and other documents upon which a claim is based and shall also give the TPA/GIF such additional information and assistance as the TPA/GIF may require in dealing with the claim.
  - 5 Any medical practitioner authorized by the TPA/GIF shall be allowed to examine the Insured Person in case of any alleged injury or disease requiring Hospitalization when and so often as the same may reasonably be required on behalf of the TPA/GIF.
  - 6 The GIF shall not be liable to make any payment under this policy in respect of any claim if such claim be in any manner fraudulent or supported by any fraudulent means or device whether by the Insured Person or by any other person acting on his behalf.
  - 7 If at the time when any claim arises under this Policy, there is in existence any other insurance (other than Cancer Insurance Policy in collaboration with India Cancer Society), whether it be effected by or on behalf of any Insured Person in respect of whom the claim may have arisen covering the same loss, liability, compensation, costs or expenses, the GIF shall not be liable to pay or contribute more than its ratable proportion of any loss, liability, compensation costs or expenses. The benefits under this Policy shall be in excess of the benefits available under Cancer Insurance Policy.
  - 8 The Policy may be renewed by mutual consent. The GIF shall not however be bound to give notice that it is due for renewal and the GIF may at any time cancel this Policy by sending the Insured 30 days notice by registered letter at the insured's last known address and in such event the GIF shall refund to the insured a pro-rate premium for unexpired Period of Insurance. The GIF shall however, remain liable for any claim, which arose prior to the date of cancellation. The Insured may at any time cancel this Policy and in such event the GIF shall allow refund of premium at GIF's short period rate only provided no claim has occurred up to the date of cancellation.
  - 9 If the TPA, as per terms and conditions of the policy or the GIF shall disclaim liability to the Insured for any claim hereunder and if the Insured shall not within 12 calendar months from the date or receipt of the notice of such disclaimer notify the TPA/GIF in writing that he does not accept such disclaimer and intends to recover his claim form the TPA/GIF then the claim shall for all purposes be deemed to have been abandoned and shall not thereafter be recoverable hereunder.
    10 Cash less facility would be extended to the insured as per terms & conditions of the policy.
  - Cash less facility would be extended to the insured as per terms & conditions of the policy.
     Insureds shall show their identity to the empanelled hospitals and fill up a prescribed form at the time of admission to take treatment at CGHS rates/packages. Forms
  - are available at the reception counter of all empanelled hospitals. (Appendix-5). If an insure does not show identity and takes treatment without filling prescribed form then it is possible that hospital may charge their actual rates. In such cases GIF shall reimburse only on CGHS rates/ packages, difference amount shall be borne by the insured.

# <u>List of Hospitals approved by the State Government for treatment outside</u> <u>Rajasthan</u>

- 1. All India Institute of Medical Sciences, New Delhi.
- 2. Apollo Hospital, Madras.
- 3. Bombay Hospital, Bombay.
- 4. Cancer Institute, Adayar, Madras.
- 5. Christian Medical College & Hospital, Vallore.
- 6. Delhi Heart & Lung Institute, New Delhi.
- 7. Escort Heart Institute, New Delhi.
- 8. G.B. Pant Hospital, Delhi.
- 9. Gujarat State Cancer & Research Institute (M.P. Shah Cancer Hospital), Ahmadabad.
- 10. Irwin Hospital, New Delhi.
- 11. J.J. Hospital, Bombay.
- 12. Jaslok Hospital, Bombay.
- 13. K.E.M. Hospital, Bombay.
- 14. Lady Hardinge Medical College Hospital, New Delhi(for women and children).
- 15. N.M. Wadia Institute of Cardiology, Pune.
- 16. Post Graduate Institute, Chandigarh.
- 17. Rajiv Gandhi Cancer Institute & Research Center, Delhi.
- 18. Tata Memorial Hospital, Bombay.
- 19. The Gujarat Research & Medical Institute (Rajasthan Hospital), Ahmadabad

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# $\textbf{Appendix} \ \textbf{-} \ 2$

# Approved Private Hospitals in Rajasthan

S.N. Hospital Name			
D.11.	Multi Speciality Hospitals:		
1	S.K.Soni Hospital, Jaipur		
2	Gheesibai Memorial Mittal Hospital And Research Centre, Ajmer		
3	Bhandari Hospital and Research Center Jaipur		
4	Mahatma Gandhi Medical College & Hospital, Jaipur		
5	Tagore Hospital & Research Institute, Jaipur		
6	Apex Hospital, Jaipur		
7	Jaipur Hospital, Lal kothi, Jaipur		
8	NIIMS Hospital, Jaipur		
9	Ramsnehi Hospital and Research Centre, Bhilwara		
10	Goyal Hospital & Research, Jodhpur		
11	Bharat Vikas Parishad Hospital & Research Centre, Kota		
12	Fortis Modi Hospital, Kota		
13	Jaisawal Hospital & Neuro Institute, Kota		
14	Sudha Hospital & Medical Research Centre, Kota		
15	Geetanjali Medical College & Hospital, Udaipur		
16	Maa Gayatri Hospital, Udaipur		
17	Kalpana Nursing Home, Udaipur		
18	GBH American Hospital, Udaipur		
19	Global Hospital & Research Centre, Mount Abu		
20	Narayana Hardayal Hospital, jaipur		
21	Porwal Hospital, Bhilwara		
22	Solanki Hospital,Alwar		
23	K.M.Memorial Jain heart & General Hospital, Sikar		
24	Aravli Hospital, Udaipur		
25	Krishna Hospital, Bhilwara		
26	Dhanvantri Hospital & Research Center, Jaipur G.P. Shekhawati Hospital & Research Center, Jaipur		
28	Marudhar Hospital, Jaipur		
28	Manas Arogya Sadan Heart Care & Multi Speciality Hospital		
30	Kailash Hospital Behror		
31	Getwell Hospital & Research Centre, Sikar		
32	Ravindra Hospital, Jhunjhnu		
33	Global Heart & General Hospital Pvt. Ltd, jaipur		
34	Sanjeevani Vyas Hospital Anusandhan Kendra Pvt. Ltd. Jhalawar		
35	Imperial Hospital and Research Centre Jaipur		
36	Anurag Nursing Home and Research Centre Bundi		
37	M.N. Hospital and Research Centre Bikaner		
38	38 Soni Hospital Jaipur		
Only for Cardiology & City Surgery Super Speciality Hospitals:			
39	Heart & General Hospital, Jaipur		
40	Jaipur Heart Institue, Jaipur		
41	Only for Neurosurgery Super Speciality Hospital:		
	Indowestern Brain & Spine Hospital, Jaipur		
	Only for Oncology Super Speciality Hospital:		
42	Bhagwan Mahaveer Cancer Hospital & Research, Jaipur		
	Only for ophthalmology Super Speciality Hospital:		
43	Anand Hospital and Eye Centre, Jaipur		
44	Alakh Nayan Mandir Eye Hospital Udaipur		
45     Kshetrapal Eye Hospital & Lasic Laser Centre, Ajmer       46     K.C. Memorial Hospital, jajpur			
40	Dr. Virendra Laser & Phaco Surgery Center, jaipur		
47 Di. Viendra Laser & Phaco Surgery Center, Jaipur 48 Sahai Hospital & Reserch Center, Jaipur			
49	Dr. Kothari's Eye Hospital, Udaipur		
Only for Cardiology Super Speciality Hospital:			
50	Kota Heart Institute, Kota		
Only for Gaestroentology Super Speciality Hospital:			
51	S.R.Kalla Memorial Hospital, jaipur		
Only for E.N.T. Speciality Hospital:			
52	Jain E.N.T Hospital, jaipur Only for Orthopaedics Speciality Hospital:		
53	Jyoti Nursing Home , Jaipur		
	vill be notified separately		

Any change will be notified separately

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### Appendix : 3

					<b>r</b>	L
			न सरकार किंग्ल्स (गण्डम्ब			
		राज्य बीमा एवं प्रावधायी निधि डी—ब्लॉक, वित्त भवन, जनपथ,				
		SI-WIW, 14(1) 141, 01144,		40219, 2740292 (फैक्स	<b>न</b> )	
		मेडीक्लेम पॉलिसी के लिए	डेटाबेस हेतू परि	वार विवरण	')	
		Family Detail for Med	iclaim Policy	Database		
	कर्मचारी द्वारा सभी व	कॉलम हिन्दी व अंग्रेजी में भरे ज	ाने अनिवार्य हैं।	कोई भी कॉलम खाली	होने पर प्रस्ताव पर	त्र निरस्त कर
दिया ज						
1. ब्यू	रोकर्मी का पूरा नाम					
	ame of Employee					
	ता/पति का नाम					
	ame of Father/Husband					
3. क	र्मचारी की राज्य सेवा में कार्यग्रह	डण तिथि			7	
4. व	र्तमान वेतन स्टाइॅपन्द{STIPEN	। JD)वेतन	L L श्रंखला / Pavs	 cale		
		(D)	•			
		ो. नम्बर				
				В		
Р						
८. व	र्तमान आहरण वितरण अधिकारी	ो का पद (हिन्दी में)				
		(In English)				
H	Iome Address (In English)	 निवास	······			
10 또	जेन नम्बर:– कार्यालय	निवास	मोन.:	—		
व	र्जमचारी के परिवार के सदस्यों व	मा विवरण (कृपया सदस्यों का विव	ारण अंगेजी में भ	रें)		
क्र.सं.	नाम	ब्यूरो कर्मचारी से सम्बन्ध	उम्र	जन्म तिथि	लिंग	
ял.т.	יויי	ब्यूरा फनवारा स सन्वन्व	09	งเพา แแช	M/F	
1.		स्वयं			141/1	
2.						
3.						
4.						
5.						
6.						
ु. नोट—						
1		तक के 2 बच्चों का ही उल्लेख किया जा				
2	यदि माता—पिता की सम्मिलित आर किया जावे ।	ग दो हजार रूपये प्रति माह से कम है ए	वं ब्यूरो कर्मचारी के	पदस्थापन स्थान पर सामान	यतया साथ रहते हो तभी	ो उनका उल्लेख
3		फोटो चिपका कर कर्मचारी उस पर हस्त	गक्षर करें तथा सबके	े एक अतिरिक्त फोटो परिच	य पत्र हेतु उपलब्ध कराएँ	1
नाम		· · · · · · · · · · · · · · · · · · ·				
		घोषण	ा पत्र			
	मैं पुत्र / पुत्रं	ो / श्री पद पा है । ईश्वर मेरी सहायता करें ।		आयु यह घोषण	गा करता हूं कि ऊपर वि	या गया विवरण
पूर्णतया स	त्य है और कोई तथ्य छिपाया नहीं ग	या है । ईश्वर मेरी सहायता करें ।				
दिनांकः			2.1.2101	र अधिकारी ⁄ कर्मचारी		
141147			ह ररगदा	र जालपगरा/ गणपारा		
	उपरोक्त विवरण कार्यालय रिकॉर्ड ज	ते जॉच कर लिया गया है एवं बीमा जिला	कार्यालय को आवश्	यक कार्यवाही हेतु अग्रेषित	किया जाता है।	
दिनांकः				आहरण ा	वं वितरण अधिकारी	
1 1 1 1 1 1				Suger		

मय सील

उप∕सहायक निदेशक, राज्य बीमा एवं प्रा0 नि0 विभाग जिला ..... .....

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Bureau of Investment Promotion Mediclaim Policy 2014-15

#### Appendix 4

### राजस्थान सरकार राज्य बीमा एवं प्रावधायी निधि विभाग (साधारण बीमा निधि) "डी"—ब्लॉक, द्वितीय तल, वित्त भवन, जनपथ, जयपुर। फोन : 2740219, 2740292 मेडिक्लेम बीमा पॉलिसी दावा प्रपत्र

1. बीमाधारक का नाम :		केवल कार्यालय	य प्रयोग के लिए	
उपना (जिसके नाम से पॉलिसी जारी की गई है)	म प्रथम नाम दावा संख्या			
2. पॉलिसी संख्या अवधि	से	तक		
3. रोगी व्यक्ति का विवरण क. नाम और बीमाधारक के साथ संबंध ख. वर्तमान पूर्ण आयु ग. घर का पता				
ध दूरभाष नं0	मोबाईल नं0			
4. संसर्गजन्य रोग⁄बीमारी या लगी हुई च	ोट का प्रकार			
5. वह दिनांक जिस दिन चोट लगने या रो होने का पहली बार पता चला	।ग ∕ बीमार			
6. अस्पताल का नाम और पता 7. (क) भर्ती होने का दिनांक	 दिनांक मा	ह वर्ष		
(ख) छोड़े जाने का दिनांक	दिनांक मा			
8. यदि दावा अधिवासी अस्पताल भर्ती के f	-			
क. उपचार के प्रारम्भ का दिनांक	ख. उग	ग्चार समाप्त होने का दिनांक		
दिनांक माह	वर्ष दिनांक	माह वर्ष		
ग. उपचार करने वाले चिकित्सक का न	गम और पता –			
9. संपूर्ण खर्चे का मदवार विवरण :—				
(अ) कमरा किराया(परिचर्या, भोजन	आदि पर व्यय) ः			
(ब) चिकित्सक / विशेषज्ञ / सर्जन शु	ल्फ			
(स) जॉच ∕ परीक्षण व्यय				
(द) दवाईयों पर व्यय	:			
(य) आपरेशन थियेटर का व्यय				
कुल 10. बैंक खाता सं० (salary a/c numbe	: er) एंव बैंक का नाम			
(दावा राशि बैंक खाते में जमा करवाने 12 ंसलग्न दस्तावेज :– I. मेडिक्लेम बीमा परिचय पत्र की संबं	_			
(परिचय पत्र प्राप्त नहीं होने की स्थि	गति में रोगी का फोटो चिपकाया	जाये ।)		
II. अस्पताल के बिल, रसीद और छोड़े	जाने का प्रमाण पत्र/कार्ड।			
III. उचित प्रिसक्रेपशन के साथ अस्पताल	ल एवं दवाईयों के मूल प्रमाणित f	बेल⁄के ा मीमो		
IV. सभी प्रकार के रोगों से संबंधित जां	च रिपोर्ट के साथ एवं रोग के बारे	रं में प्रमाण–पत्र		
V. अधिवासी अस्पताल भर्ती के संबंध	में मरीज के घर में उसकी देख	भाल करने वाली प्रशिक्षित •	नर्स से प्राप्त रसीद जिसके साथ	उपचार करने वाले

चिकित्सक का प्रमाण–पत्र।

VI. उपचार करने वाले चिकित्सक से प्राप्त–पत्र जिसमें पॉलिसी के अधिवासी अस्पताल भर्ती क्लॉज के अंतर्गत उपचार करने के लिए कारण दिए गए हों।

VII. उपचार करने वाले चिकित्सक/सर्जन से यह प्रमाण-पत्र कि मरीज रोगमुक्त हुआ है। (डिस्चार्ज टिकट)

#### घोषणा

मैं एतद् द्वारा घोषणा करता हूं कि उपर्युक्त विवरण सभी प्रकार से सत्य है और रोगी जिस पर चिकित्सा व्यय किया गया है वह पूर्णतया मुझ पर आश्रित है। मैं आगे घोषणा करता हूं कि उपर्युक्त इलाज के संबंध में कोई भी लाभ किसी अन्य चिकित्सा योजना या बीमा के अन्तर्गत प्राप्त नहीं किया गया है।

200 ..... के आज ..... दिन पर ..... में दिनांकित

दावाकर्ता के हस्ताक्षर मय पद नाम व पता

रोगी का हस्ताक्षरित फोटो जो चिकित्सक द्वारा प्रमाणित हो।

#### सत्यापन

प्रमाणित किया जाता है कि उपरोक्तानुसार विवरण सही है।

हस्ताक्षर आहरण वितरण अधिकारी मय सील

प्राधिकृत चिकित्सक / मेडिकल सुप्रिंटेंडेंट के हस्ताक्षर

कार्यालय / TPA में प्रयोग के लिए

(1) दावे का दिनांक	(2) दावा संख्या
(3) पॉलिसी संख्या	(4) बीमित धनराशि रू
(5) दावाकर्ता द्वारा उठाए गए खर्चो की अनुसूची – (1) (2) (3)	
<ul> <li>(6) तैयारकर्ता</li> <li>(प्रस्ताव पत्र से मिलान किया)</li> <li>(7) जांचकर्ता</li> </ul>	अंतर्गत देय हैः रू
अग्रिम भुगतान घटाव	कर यदि कोई है तो (–)रू
<ul> <li>(9) भुगतान के लिए पारित रूपये शुद्ध देय धनराशि</li> <li>(10) यदि सम्पूर्ण दावा मंजूर नहीं किया गया तो उसका कारण –</li> <li>सध</li> <li>जारी किया गया डिमांड ड्राफ्ट / चैक नं. मय दिनांक</li> </ul>	रू

राजस्थान सरकार राज्य बीमा एवं प्रावधायी निधि विभाग				
(साधारण बीमा निधि)				
	Photo			
नाम :				
पताः				
पॉलिसी नं. : GIF/81/Medi/2014-15/09				
आयुः м/ғ				
आई.डी. नं.(CPF) :				
पॉलिसी आरम्भ दिनांकः समाप्ति दिनांकः				
"सामाजिक सुरक्षा – समय पर व्यवस्था"				

	पत्नी ⁄ पति (नाम)	पुत्र ∕ पुत्री (नाम)	पुत्र ∕ पुत्री (नाम)	पिता (नाम)	माता (नाम)	
	(फोटो चिपकाएं)	(फोटो चिपकाएं)	(फोटो चिपकाएं)	(फोटो चिपकाएं)	(फोटो चिपकाएं)	
(जारी कर्ता)						ion Mediclaim Policy 2014-15
	GIF Help line : 0141-2740252					

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Appendix 5

# ''ब्यूरोकर्मी. मेडिक्लेम पॉलिसी आवेदन पत्र''

(1.1.2004 के पश्चात नियुक्त ब्यूरोकर्मी द्वारा भरा जावे) (राज्य बीमा एवं प्रावधायी निधि विभाग द्वारा संचालित मेडिक्लेम पॉलिसी के अन्तर्गत अस्पताल द्वारा सी.जी.एच. एस. दरों पर उपचार किया जाता है।)

1.	रोगी का नाम (Name of Patient)	
2.	बीमित ब्यूरो कर्मचारी का नाम (Insured State Bureau of Investment Promotion employed	)
3.	रोगी का ब्यूरों कर्मचारी से सम्बन्ध (Relation of patient with insured)	
4.	हॉस्पिटल में भर्ती होने का दिनांक (Date of Admission in Hospital)	
5.	कर्मचारी की ब्यूरो आफ इन्वेस्टमेंट में नियुक्ति ति (Date of appointment in Bureau of Investment Promotio	
6.	कर्मचारी का विभाग (Department of employee)	
7.	कर्मचारी का वेतनमान (Pay scale of employee)	
8.	कर्मचारी का एनपीएस नं0 (NPS No. of employee)	
9.	बीमा विभाग द्वारा जारी आई.डी. नं0 (ID No. issued by SI & PF deptt.)	
10.	कर्मचारी का टेली. ⁄ मोबाईल नं0 (Tel. /Mobile No. of employee)	
11.	कर्मचारी का स्थायी पता (Permanent address of the employee)	
		हस्ताक्षर कर्मचारी मय विभाग का नाम